HSMT Academy
"By professionals for professionals"

HOTEL SECURITY OFFICERS (HSO)

Become a knowledgeable, proficient and competent trained professional.
A vital asset to a facility's security service.

CERTIFICATION TRAINING FOR SECURITY PERSONNEL

TRAINING TOPICS* :

Orientation

Legal aspects of Security

Security department as a service provider

Security and Safety routine protocols and procedures

Medical procedures and measures

Preventive measures and conduct - Hostile activity

Crime and Prevention

Emergency measures and protocols

Safety at work

Disability and Accessibility awareness

Loss prevention

Communication skills

Code of conduct

Exam

(*) Additional topics and customized content available per client request

Length: 120 min

HSMT Academy
Contact information

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   This is a comprehensive interactive Computer Based Training (CBT) program aims at training security staff on the principles and practical aspects of their work.

   Within approximately 2 hours of modular training, the trainee will gain understanding of core security professional topics related to the most common threats such as crime, terrorism, and safety, all of which are essential for work as a security officer.

   The program includes interactive questions throughout modules and an exam that may be used as part of the company's internal certification criteria and process.
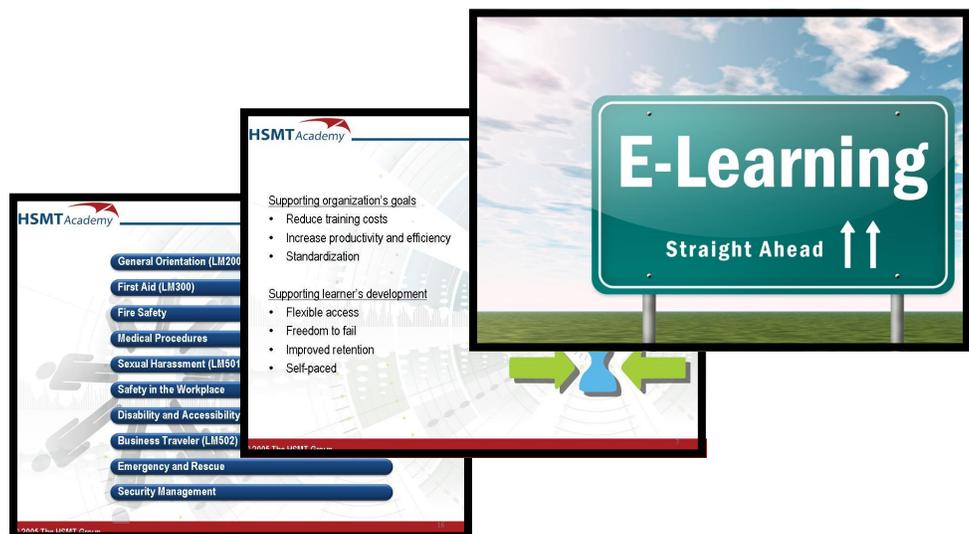
   The content combines general professional materials and can be customized to the specific client organization and facility.

Comprehensive
Professional
Up-to-date
Convenience
Time Efficient
Cost Efficient
Customizable
Maximum Control

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CERTIFICATION TRAINING FOR SECURITY PERSONNEL

WHO SHOULD BE TRAINED?

Personnel of Security Service Providers and In-House Corporate Security Departments:

- **New hires**
  as part of the training and certification process.

- **Existing Security Officers**
  to improve and refresh knowledge.

- **Instructors**
  to expand knowledge base and add to training capabilities.

- **Job Candidates**
  use partial program and exam to assess capabilities.

MAIN FEATURES

- ✓ Over 200 content screens of comprehensive and detailed materials.
- ✓ Structured and methodical progress for effective learning experience.
- ✓ Enhanced visualization provides real-life visual and practical examples.
- ✓ User-friendly interface and easy navigation keeps the focus on the content.
- ✓ Interactivity keeps trainee engaged and progress is at a personal pace.
- ✓ Modular structure enables complete or partial training to fit within a given schedule and accommodate time restrictions and other needs.
- ✓ Exercises and comprehension questions during and after the training provide indication on the trainees' grasp level.
- ✓ Content can be customized to fit client's specific needs and requirements.
- ✓ Trainee information and scores records are kept in a database that can be used by SCORM (Shareable Content Object Reference Model) compatible records-keeping systems, including full reporting to client's LMS (Learning Management System) and other records-keeping systems.
- ✓ Cost-effective, flexible pricing model and affordable price.
- ✓ Installation on client's intranet, or web-based delivery.

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